

## **UPS SCS**



### **Call Center for Verizon Transportation Management**

Revised 04/05/2017

#### SUPPLIER ROUTING / PACKAGING / SHIPPING INSTRUCTIONS FOR FREIGHT CARRIERS

SUPPLIER MUST APPLY INSTRUCTIONS TO PURCHASE ORDERS ISSUED BY VERIZON AS OUTLINED IN THE CONTRACTUAL AGREEMENT BETWEEN SUPPLIER AND VERIZON	SUPPLIER MUST FOLLOW ALL CONTRACTUAL REQUIREMENTS FOR PACKAGE LABELING, PACKAGING AND SHIPPING CONTAINERS. HAZARDOUS MATERIALS MUST BE LABELED APPROPRIATELY
SUPPLIER MUST PROVIDE AND DISPLAY THE FOLLOWING INFORMATION ON EACH BILL OF LADING  (1) SELECT FREIGHT COLLECT / FOB U.S. ORIGIN  (2) DISPLAY VERIZON PURCHASE ORDER # ON PO FIELD  (3) DISPLAY UPS SCS LOAD NUMBER ID ON REFERENCE FIELD PROVIDED BY UPS SCS CALL CENTER  (4) FREIGHT CLASS & NMFC COMMODITY CODE  (5) DISPLAY SHIP DATE  (6) DISPLAY TOTAL PALLETS OR MASTER SHIPPING UNITS  (7) DISPLAY TOTAL WEIGHT  (8) DISPLAY 3 <sup>RD</sup> PARTY BILLING ADDRESS	SUPPLIER MUST ENSURE ALL MATERIALS PACKED IN SHIPPING CONTAINERS ARE CUSHIONED, BLOCKED, BRACED, SHRINKWRAPPED, AND ANCHORED TO PREVENT MOVEMENT OR DAMAGE TO FREIGHT WHILE IN TRANSIT.  SPECIAL SERVICES OR EQUIPMENT REQUIRED MUST BE REQUESTED IN ADVANCE ON SUPPLIER ROUTING REQUEST FORM (I.E. LOAD BARS, ETRACK, ETC)
SUPPLIER MUST AGGREGATE/CONSOLIDATE ALL PURCHASE ORDERS SHIPPED LESS THAN TRUCKLOAD (LTL) OR FULL TRUCK LOAD (FTL)  (1) FROM SAME ORIGIN (2) TO SAME DESTINATION (3) ON SAME CARRIER	NON PARCEL SHIPMENTS - SUPPLIER MUST DISPLAY FREIGHT COLLECT,  3 <sup>RD</sup> PARTY BILLING ADDRESS ON BILL OF LADING:  VERIZON COMMUNICATIONS  C/O COYOTE LOGISTICS  960 NORTHPOINT PARKWAY
(4) ON SAME DATE (5) UNDER ONE MASTER BILL OF LADING  FAILURE TO FOLLOW INSTRUCTIONS PROVIDED BY UPS SCS WILL RESULT IN LIABILITY OF COSTS ON THE BEHALF OF SHIPPER.	SUITE 150 ALPHARETTA, GA 30005
SUPPLIER MUST NOT DECLARE VALUE OR DIRECT CARRIER TO PROVIDE ADDITIONAL CARGO INSURANCE	SUPPLIER MUST HAVE FREIGHT PICKED, PACKED AND READY BY SHIP DATE AND CARRIER PICK-UP TIME TO AVOID DELIVERY DELAYS

# 1 – 350 lbs. GROUND SHIPMENTS DOMESTIC

SUPPLIER ROUTED. DO NOT CONTACT UPS SCS CALL CENTER BILL TO: VERIZON C/O DATA2 LOGISTICS VZRN02/VZRN01 PO Box 57990-0990 SALT LAKE CITY, UT 84107

 For materials that can be delivered by the required delivery dates (as indicated on the purchase order)

#### UPS Ground Service (CWT/Hundredweight Program) Guidelines

- Use UPS Acct #6A499R for Verizon Telco PO #s (billing zip code 76051) for 3<sup>rd</sup> party billing PO #s starting with 86, 81, 83, 84 and 89.
- Use UPS Acct #9V2949 for Verizon Business PO #s (billing zip code 38125) for 3<sup>rd</sup> party billing. PO #s start with 85 and 82.
- Packages <u>must not be palletized</u>
- Maximum weight for total packages
  - Maximum weight cannot exceed a total of 350 lbs of actual or dimensional [L x W x H / 194] weight when shipped to same destination with same ship date
- Maximum weight and size per individual package
  - Maximum weight can be up to 150 lbs [70kg] per package
  - Maximum length can be up to 108 inches [270 cm] per package
  - Maximum length and girth [L + (2 x Width) + (2 x Height)] can be up to 260 inches per package for ground.
  - Maximum weight for <u>hazardous materials</u> limited to 70 lbs [32 kg] per package
- Labeling per individual package
  - Affix UPS individual adhesive delivery address label to each package/box
  - Affix special heavy package label if individual package weighs more than 70 lbs (32 kg)
- If above package limits are exceeded, then complete vendor routing request and email to <u>UPSVerizonIBSupport@coyote.com</u> or fax to (972) 724-6463 or 6464

#### **UPS SCS CALL CENTER CONTACT INFO**

Days of operations: Monday – Friday
 Hours of operations: 7:00a – 6:00p (CST)
 Email: UPSVerizonIBSupport@coyote.com
 Telephone: (800) 483-0015 (business hours)
 After hours/weekends: (800) 483-0015 (emergencies)

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 Fax: (972) 724-6463 or 6464

#### Over 350 lbs. GROUND SHIPMENTS

- Complete Supplier Routing Request, then email to <u>UPSVerizonIBSupport@coyote.com</u> or fax to (972) 724-6463 or <u>6464</u>
- Each pallet must be 42" x 42" and no higher than 46" in overall height and weighing no more than 2,000 lbs.
- For less-than-truckload and truckload shipments, BOL must contain:
  - UPS SCS LOAD ID# REQUIRED ON BOL FOR PAYMENT
  - o PO NUMBER
  - DO NOT MARK GUARANTEED UNLESS INSTRUCTED
  - SPECIAL INSTRUCTIONS MUST BE LISTED (IE 24 HOUR NOTICE)
- For truckload shipments only, BOL must contain:
  - NOTIFY UPS SCS CALL CENTER at least 24-48 hours prior to delivery to the Regional Distribution Centers: ALBURTUS, PA and Grapevine, TX for delivery appt.

# Over 1 lb. – EXPEDITED SHIPMENTS (airovernight, 2<sup>nd</sup> day, 3<sup>rd</sup> day, or guaranteed ground)

- For materials that cannot meet the required delivery dates on PO
- For specialty transportation services requiring white glove, padded van, rigging, or crane services, etc.
- Maximum length and girth [L +(2 x W) + (2 x H)] can be up to 194 inches per package for air.
- Complete Vendor Routing Request), then email to <u>UPSVerizonIBSupport@coyote.com</u> or fax to (972) 724-6463 or 6464

#### CANADIAN / INTERNATIONAL SHIPMENTS

SEE THE INTERNATIONAL FREIGHT ROUTING GUIDE

#### SHIPPER'S NOTICE

COMPLIANCE TO UPS SCS / VERIZON LOGISTICS' ROUTING AND SHIPPING GUIDELINES IS SHIPPER'S RESPONSIBILITY

- Failure to comply with these requirements will result in freight costs charged back to supplier (including insurance if selected)
- Freight charges due to non-compliant transactions shall be billed to the supplier.